

City of
NELSON

PayStation FAQs

HOW DO I USE THE PAYSTATION?

You will need....

- 1. Your vehicle's Licence Plate #.** *This PayStation uses the PayByPlate payment method. You will be prompted to enter your licence plate number to start the payment process.*
- 2. Your payment method.** *This PayStation accepts coins (\$1, \$2 or Quarters) and Visa/Mastercard Credit Cards. (Including Tap & Pay - PayPass or PayWave).*

WHICH PARKING STALLS IS THIS PAYSTATION GOOD FOR?

The PayStation , located at the corner of Hall and Baker Streets accepts payments for the 400 and 500 Blocks of Hall St. (Vernon St. to I.O.D.E. Park)

The PayStation is currently not valid for any metered stalls in Nelson.

DO I NEED TO DISPLAY A PAYMENT RECEIPT IN MY VEHICLE?

The PayByPlate program will register your vehicle in the parking system. You do not have to display your receipt, but it is recommended that you do.

HOW WILL THE BYLAW OFFICERS KNOW IF I HAVE PAID FOR PARKING?

For vehicles that are not displaying receipts, the Bylaw Officer will look up the license plate # to verify whether your parking time has expired or not. Expired license plates will be issued parking tickets.

WHAT HAPPENS IF MY PARKING TIME HAS ALMOST EXPIRED?

Extend By Text is a PayStation feature that gives you the option to extend your parking expiry with your cell phone, without having to return to the PayStation or your vehicle. A credit card payment is required to use this feature. Credit cards are not stored in the system, but are used to extend this time to the **maximum allowed in the parking zone**, without additional credit card or conveniences fees. At the time of the initial parking purchase, users may opt-in for expiry reminders by entering their cell phone number. **Coin payments do not offer this feature.**